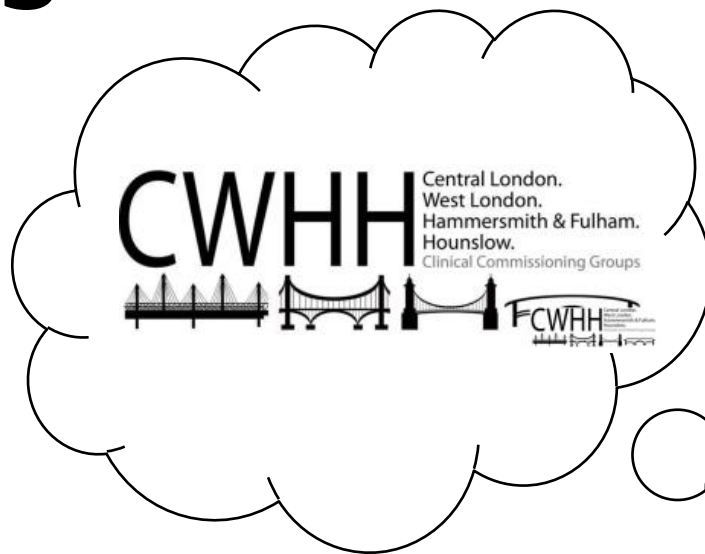




How to complain about Clinical Commissioning Groups



What is Clinical Commissioning Groups?



Clinical Commissioning Group (CCG) is in charge of planning and buying health services to make sure good standard health care is available to the local communities.



This includes:

- Hospital services
- Community health services
- Mental health and learning disability services
- Emergency and urgent healthcare



Clinical Commissioning Groups (CCG)

CWHH Clinical Commissioning Groups Collaborative



Stage 1:

If your complaint is about how the health services has been designed or funded you can contact CWHH CCG collaborative:



020 3350 4567 (Mon – Weds)



020 8630 2943 (Thurs – Fri)



cwhh.complaints@nhs.net



Stage 2:

If your still not happy, you can raise the complaint with the **Parliamentary Health Service Ombudsman**



Millbank Tower
London SW1P 4QP



0345 015 4033



psho.enquiries@ombudsman.org.uk