

Primary care navigators	Care navigators	Carer and primary liaison worker
<p>The Navigator enables patients aged 55 and over and their carers to access a wide range of health, social care and voluntary sector services in the community and helps to ensure that there is a co-ordinated approach to that support. As well as providing information to the patient and carer, and supporting them to access services, the Navigator play a key role in the 'Putting Patients First' model of care. They also inform commissioners about services, blocks and potential improvements as part of the development of excellent, responsive GP Commissioning which will push up the quality of local services. Navigators work remotely across a number of allocated GP surgeries and visit patients in their homes as well as in other community settings.</p>	<p>The GPs are working as part of a local team sharing responsibility for your care. Care navigators bring together a small group of GP practices, colleagues from local community based services (for example, diabetes and community nursing) and colleagues from local Adult Social Care and Environmental Health.</p> <p>This is a new way of working to provide better care for the patients. With the support of a Care Navigator, health and social care professionals will be able to refer patients to appropriate services quickly and efficiently. The Central London Community Health has care navigators in Hammersmith &amp; Fulham and Westminster and in Kensington &amp; Chelsea it's provided by the voluntary sector.</p>	<p>Providing Carers with information and advice, signposting them to other services where appropriate. They will carry out Carers assessments as well as take the lead on developing and nurturing relationships with primary care practitioners, to raise awareness of Carers' rights and the services available to Carers.</p>
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